

General Questions

What is the Disney Lorcana Challenge (DLC) Series?

The Disney Lorcana Challenge (DLC) Series stands as one of the largest gatherings in the world of Trading Card Game tournaments. Many attendees travel significant distances to compete and attend these premier level tournaments and compete for exclusive prizes.

Do I need an invitation to participate in the Disney Lorcana Challenge Series?

You do not need an invitation to participate. This event is open to all Illumineers who have registered for the event as a competitor or as an attendee.

Who is the Organizer of the Disney Lorcana Challenge Series?

[PPG Event Management](#)

When is this Disney Lorcana Challenge happening?

May 25 - 26th. For more information and future DLC Series dates, [please click here](#).

What are the event hours?

Main Event Hours

Saturday 9AM-8PM

Sunday 8AM-6PM

Side Event Hours

Saturday 930AM-530PM

Sunday 9AM-430PM

Hall Hours

Saturday 7AM-830PM

Sunday 730AM-8PM

all times subject to change

What is the address of the Venue?

DLC ATL Main Hall

Georgia World Congress Center - Building B Hall B

85 Andrew Young International Blvd NW, Atlanta, GA 30313

DLC ATL Badge Pickup

Georgia World Congress Center - Building A Lobby

285 Andrew Young International Blvd NW, Atlanta, GA 30313

How do I enter the Disney Lorcana Challenge Series?

Visit www.ppgeventmanagement.com and visit each event for specific dates and times of when tickets will be going live. Please be sure to have your Melee username and email information handy.

If I wasn't able to register online, can I still attend for Side Events or to spectate?

Limited space is available at each Disney Lorcana Challenge Series Event. If you were unable to register for either a competitor badge or an attendee badge, please refrain from making travel and hotel arrangements. There's no assurance that space will open up after online registration is full, as waitlist invitations go out sporadically as refunds get requested up to 1 week before the event date. To participate in side events or access the DLC room(s), one must purchase either a competitor badge or an attendee badge.

Who can I contact if I have a question or concern before the event begins?

Please email info@ppgeventmanagement.com and allow 24-48 business hours for a response. If no response is given within the appropriate window, please follow up again.

What will I need to bring to a Lorcana Challenge Series Tournament?

Ensure you come prepared with a tournament-legal Deck, in accordance with the guidelines outlined in the section titled "What is the format for the Lorcana Challenge Series?" Additionally, remember to bring any necessary tournament supplies, such as paper and pen for tracking Lore, dice or counters if required by your cards, spare sleeves for replacements, and similar items. You'll also need to have the tournament registration fee and extra funds for incidental expenses like food, drinks, and any planned participation in side events.

Packing light is advisable, considering the crowded nature of the event venue. Anticipating your needs beforehand will contribute to a smoother experience.

I want to join the staffing team at a Disney Lorcana Challenge Series, instead of competing – how can I apply?

You can apply for upcoming events as both a judge or event staff by clicking [here](#).

More information regarding an Official Judge Program will be announced directly by Ravensburger.

Tournament

Where can I find more information about Official Tournament Policies?

[Tournament Structure](#)

[Tournament Rules](#)

[Rules and Policy Documents](#)

[Community Code](#)

If you're new to the Disney Lorcana TCG, we recommend you start with our introductory videos [here](#) or download the official Disney Lorcana Trading Card Game Companion app on Apple or Google Play.

What is the format of the Disney Lorcana Challenge Series Main Event?

Day 1

9 Rounds

Swiss

2 Game Rounds – 45 minutes per round

Players play 2 games, earning 3 points per win, 0 point for loss, an extra point for winning both games, and 0 points for a tie

Prizes to anyone with the same point total as 64th that didn't make Day 2

Day 2

Cut to Top 64 Players

Single-Elimination

Seeded pairings

Play/Draw based on higher seat

Best of 3 – 70 minutes per round. Quarterfinals, Semifinals, and Finals are untimed rounds.

Prizing at top 64 / 32 / 16 / 8 / 4 / 2 / 1

How many Rounds will the Disney Lorcana Challenge Series?

Day 1 will be 9 Rounds + a scheduled 1 hour lunch break, approximately 10 hours total. Day 2 is estimated to last approximately 10 hours with a designated lunch break for the top competitors still in the main event.

How many competitors advance to Day 2/Top Cut?

Cut to Top 64 Players

What happens if I am not done with my Match when time is called in the round?

Occasionally, a Match may extend beyond the designated time for a round. In such cases, it is the responsibility of both competitors to determine whose turn it is when the round concludes.

Competitors needing guidance with the End of Match procedures should signal for a judge's assistance by raising their hand. The judge should be informed that the Match is ongoing and whose turn it currently is.

While the judge may or may not remain present to oversee the End of Match procedure, they must ensure that both competitors comprehend the subsequent steps.

Where can I find more information about the Melee Tournament Software?

For emergent issues or any questions that you may have, you can contact melee staff directly by joining their Discord! The link is <https://discord.melee.gg>

Melee on site support will also be available on site at Headquarters.

Review the following documents for more information regarding Melee:

[Main Event Guide](#)

[Side Event Guide](#)

Rules Enforcement

Illumineers are urged to remain attentive to announcements and instructions from judges and tournament staff to stay informed about proceedings.

Any queries regarding the event should be directed to the Info Point or Headquarters for clarification.

Will I need to check in as a competitor if I registered online?

If you've registered as a competitor, you'll need to pick up your badge at badge pickup before the start of the event. To do so, first please present a valid photo ID, such as a Driver's License, State ID card, Passport, or school ID at badge pickup. Competitor badge pick up should be completed no later than 8:30AM on Saturday. Otherwise, you risk missing the player meeting and forfeiting your spot.

Will I be required to submit a deck list?

Submitting a Deck List upon registration is not mandatory, but it must be completed on the registration website 30 minutes before the event. Failure to submit your Deck List by the deadline will result in penalties assessed by the judge & tournament staff. [You can submit your Deck List on the registration website provided here.](#)

I made a mistake on my deck list. Can I submit a new list?

You can re-submit your decklist if you made an error as long as it is **BEFORE** the deadline. Keep in mind that you **MUST** use your latest decklist submission.

What are the prizes for the Disney Lorcana Challenge Series?

Prizes can be found [here](#)

Do competitors receive anything on entry?

Friday Early Check in Incentive:

Flotsam and Jetsam Ravensburger Event Promo

Participation Prize Distributed in Round 3

Challenge Exclusive Extended Art Dragon Fire

What happens if I cannot pick up my prizes, event merchandise, or badge?

Prizes, event merchandise, and badges may not be picked up by another person on their behalf without valid photo-identification.

Side Events

Side events are open public events that are offered to both attendees & competitors that are not currently enrolled in the main event. Sign ups for these events can be done via the [melee.gg](#) website, or by approaching the Headquarters for manual registration. Note: these events have a capacity, online registration is the best way to avoid events filling while waiting in line for manual registration.

[DLC ATL Side Event Schedule & Registration](#)

all times are subject to change at the discretion of the tournament organizers

Venue & Trading

Will there be meal breaks during the tournament?

A 60-minute meal break will be scheduled into the DLC Main Event Day 1 & Main Event Day 2.

Parking

Please use <https://www.momocon.com/travel-parking/> as a travel guide for parking/transportation. We highly recommend using a rideshare app like Uber or Lyft to avoid potential parking congestion, with the instruction of Building A drop off (where badge pickup will occur) or Building B drop off (where the Event Hall B1 will be).

Will WiFi be available on site?

Wifi is accessible via <https://www.gwcca.org/wifi>.

What if I lost an item at the tournament?

Illumineers are solely responsible for the security of their personal belongings during the event. Neither Ravensburger, Tournament Organizers, Staff, nor Judges can be held accountable for any loss, theft, or damage to the personal property of attendees. Illumineers who have misplaced belongings should inquire at Headquarters.

Will there be vendors on site so I can buy single cards and supplies and sell my cards?

Multiple vendors will be in attendance, offering individual cards, sealed products, and card accessories like sleeves and cases for sale. Additionally, vendors will be available for onsite card purchases.

Can I buy and sell from other people at the event?

At DLC Series venues, Illumineers are prohibited from engaging in buying or selling transactions with each other. Buying and selling can only be done with the certified vendors in the vendor area. Violating this rule may result in penalties, including disqualification and expulsion from the event. **This restriction applies to all items, not just cards or gaming supplies.**

Trading is limited to Disney Lorcana related items such as cards, playmats, pins, dice, etc – attendees are not permitted to bring other merchandise or items for trading purposes.

Exploitative trading practices, particularly targeting inexperienced or young attendees for highly imbalanced trades, will not be tolerated. Engaging in such practices may result in removal from the venue and additional penalties. The Tournament Organizer reserves the right to impose limits on the number of spaces or items that attendees can bring into the venue for trading purposes.

Attendees are also prohibited from soliciting business or distributing flyers while at the venue.

I want to be a Vendor at a Disney Lorcana Challenge. Who should I contact?

You can apply to vend upcoming events by clicking [here](#).

Where can I get food and drinks during the tournament?

There will be food and drinks available either from an onsite vendor or one near the venue. If there is no food available in the event hall, a lunch break will be scheduled into the tournament and announced at the start of the event. Consumption of food or beverages at tournament tables, including between rounds, is not allowed. However, participants may have water or similar beverages with lids, which must be kept off the table.

Safety & Accommodations

If I require support to take part in a Disney Lorcana Challenge Series event due to a disability or recent injury, what steps should I take?

Reach out to the Event Coordinator or Tournament Organizer to inform them of your needs at info@ppgeventmanagement.com. By communicating with them and the Ravensburger Representatives, arrangements can be made to ensure you have a comfortable gaming experience. If you need assigned seating at the venue, please inform a registration staff member during the registration process.

Are there any COVID-19 restrictions for the Disney Lorcana Challenge Series?

The event strongly encourages, though doesn't mandate, full vaccination and mask-wearing for all attendees. However, Ravensburger reserves the right to enforce sudden mask and/or vaccine requirements if necessary. Should masks be required, Ravensburger will endeavor to inform all attendees, but it's their responsibility to review and understand the current COVID-19 policy on the FAQ section, subject to updates.

Anyone displaying COVID-19 symptoms, irrespective of vaccination status or precautions taken, should abstain from attending. If symptoms arise during the event, attendees should promptly inform staff, exit the event, and vacate the premises. Staff may ask symptomatic individuals and close contacts to leave.

By physically attending, attendees acknowledge the risk of exposure to various diseases, including COVID-19, during travel and the event. They assume these risks willingly and enter the venue at their own discretion. Ravensburger does not guarantee any safety measures against infectious diseases and disclaims liability for illness, disability, or property damage, to the fullest extent permitted by law. Attendance at this event constitutes a full release of liability to Ravensburger, as allowed by law.

Acceptable Behavior

We are committed to creating a safe, inclusive, and family-friendly environment for all players. By participating in this tournament, all players and staff are expected to adhere to the following Code of Conduct:

- All participants must conduct themselves in a manner that is conducive to the enjoyment and safety of others at the event.
- Treat all players, organizers, and staff members with respect, kindness, and fairness.
- Follow the rules of the game and respect the decisions of staff and organizers.
- Avoid any offensive or inappropriate behavior, including but not limited to hate speech, slurs, or derogatory comments; theft; or aggressive behavior or threats.

- Discrimination based on race, ethnicity, religion, nationality, gender, sexual orientation, disability, or any other characteristic is strictly prohibited.

Where can I report disruptive behavior?

Please report any disruptive behavior to your closest judge, staff, or up at Headquarters.

Are there any items I am not allowed to bring to the tournament?

Tournament attendees are prohibited from bringing any items into the venue that are illegal in their respective jurisdiction (local, state, or federal).

This includes prohibited items by law, unlawful transactions, weapons, and any substances that may be illegal on local, state, and/or federal levels.

Violators will face penalties, including Disqualification and expulsion from the event, with the possibility of suspension.

Electronic Devices

- Calculators can be utilized to aid in Lore Point calculation but should not be the exclusive method for tracking Lore Points.
- Smartphones are permitted solely for accessing melee.gg functions during a Match; usage for texting, calling, internet browsing, file viewing, etc., is prohibited.
- Smart watches or similar devices capable of messaging must have messaging features disabled throughout a Match.
- The use of other electronic devices during a Match is prohibited.
- Participants with a medical requirement for an electronic device other than a calculator should consult the Head Judge before the tournament begins.
- Wearing headphones or earbuds during a Match is not allowed.
- The use of electronic or vapor cigarettes is strictly prohibited on the tournament floor during all Sanctioned/Official events and in designated areas for tournament attendees.

Hygiene

Participants are expected to maintain cleanliness upon entering a tournament. Failure to observe basic hygiene, such as washing and wearing clean attire, can create an unpleasant environment. Individuals neglecting self-care to a degree that impacts the event negatively may be requested to rectify the situation to continue participation.

Dress Code

Proper attire is required for events that may include children and families. This entails wearing shirts, shoes, and appropriate pants, shorts, or skirts. Clothing and accessories should not feature offensive imagery or text, and attire must be clean. Costumed attendees must refrain from wearing masks or hoods that obscure the face during registration or matches. Participants are responsible for ensuring that their costumes or accessories do not damage tournament property or cause harm to others. Face paint or makeup concealing the face is also prohibited. Individuals with a medical or religious necessity for masks or head/face coverings should consult the Head Judge before the tournament commences.

Identification

Valid identification is mandatory for events with age restrictions or an invite structure, such as the Disney Lorcana Challenge Series.

Media

Does Ravensburger and/or its agents film or take photographs at these events?

Upon entering this event premises, you agree to the following terms:

Participation in any Ravensburger event or program implies your acknowledgment that the area may be subject to photography, audio, and video recording. By stepping onto the event premises, you grant consent for the use of such recordings, including photography, audio recording, interviews, and video recording, for promotional purposes. These materials may be utilized in various media, including but not limited to promotional materials, webcasts, telecasts, advertisements, websites, and social media, by Ravensburger, its affiliates, and representatives. Images, photos, and/or videos captured may be utilized to advertise future Lorcana or Ravensburger events, showcase the current event, and promote Lorcana and Ravensburger properties.

By entering the event premises, you release Ravensburger, its employees, representatives, and all associated individuals from any liability associated with the capture, recording, digitization, or publication and usage of photographs, computer images, videos, and/or sound recordings. You waive any rights you may have to claim for payment or royalties concerning the use, exhibition, streaming, broadcasting, webcasting, or other forms of publication of these materials, regardless of purpose or sponsorship, even if an admission fee or sponsorship fee is imposed.

Furthermore, you waive any right to review or approve any photo, video, or audio recording taken by Ravensburger, its agents, or representatives. Prior to entering the event, you have been fully informed of your consent, waiver of liability, and release.

Am I allowed to take pictures, videos, and/or stream at the event?

Illumineers are allowed to capture images and videos with consent, and it's important to show respect to fellow players. Streaming requires explicit written permission and approval from the Event Manager/Tournament Organizer.

Will there be a live stream of the event?

Yes, the official live stream will be announced and broadcasted via the official Lorcana channels.

Badges & Spectator Passes

If I registered and can no longer attend, can I get a refund?

Players can request a refund anytime within 7 days before the event.

Refunds typically happen within 5-7 business days depending on your financial institution. If you have not received your refund within that time frame, please contact our team at info@ppgeventmanagement.com.

Can I transfer my registration to someone else?

Tickets are non-transferable and cannot be transferred to another attendee.

Who needs a badge?

All Illumineers must have a badge (competitor or attendee) to access the Challenge Hall.

Where can I order my badge?

Badges can be ordered on the Challenge Event page, found here:

<https://www.ppgeventmanagement.com/disneylorcanachallengemay>

Where do I pick up my badge?

Badges can be picked up at the designated Badge Pickup point at the Georgia World Congress Center Building A lobby. Ticket holders are required to show valid photo-identification & Eventbrite e-ticket (printed or on phone with the QR Code) to pick up their badge.

Emailed instructions to all attendees with exact location and procedure will be communicated various times before the event date.

When can I pick up my badge?

All competitors are highly encouraged to pick up their badges and check in on Friday to ensure the best tournament experience.

Last minute check-ins will be available on Saturday morning for a limited time. Plan to arrive early to prevent any delays in accessing the venue due to high traffic.

The Badge Pickup takes place in the Georgia World Congress Center Building A section of the venue. Look for the Badge Pickup signs and the Line Ends Here to get in queue for an access badge. Staff will be wearing blue Disney Lorcana Challenge t-shirts. Badge Pickup must be done by all competitors & attendees.

Friday Badge Pickup will be from 5PM - 8PM.

Saturday Badge Pickup will be from 7AM - 6PM.

Sunday Badge Pickup will be from 8AM - 4PM